



King & Wilson

World Wide Moving and Storage

Transit and Storage Insurance



TRANSIT INSURANCE: MANAGING THE RISKS WHEN MOVING AND PROTECTING YOUR INVESTMENT.

Your Household policy; whilst most of our clients take out home contents insurance policies, many are unaware that these policies often do not cover their contents during transit from one home to another or if they are stored in a furniture removals warehouse.

Some household policies may cover the contents for restricted defined perils during transit or storage, but generally, they do not cover loss or damage resulting from an unforeseen accidental incident or arising out of loading/unloading from a vehicle. From our experience, the majority of claims occur under these circumstances.

King & Wilson Commercial Insurance policies; we have in place commercial Carriers Liability and Public Liability policies. These policies are designed for the protection of the Removal Company against their legal liability to pay compensation for loss or damage to goods in the event the Company has been deemed negligent. If the Company is not negligent or the loss or damage was outside the control of the Company, these policies would not respond to any claim for loss or damage to customer's goods.

Furthermore, these policies are limited to the indemnity or market value of the goods taking into consideration their replacement cost less an allowance for age, condition, wear and tear and depreciation and do not cover their new replacement value.

Why take out insurance; when moving, there are many circumstances outside our control which may contribute to loss or damage to your goods. To avoid any protracted disputes with negligent third parties, for your peace of mind and protection, we strongly recommend that you insure your valuable household goods and personal effects for their full replacement value during transit or storage to minimize any impact on your financial security and disruption to your family and lifestyle.

Despite all the care and expertise in the world, accidents can happen. With our understanding of the unique exposures related to the transportation and storage of your goods, King & Wilson in conjunction with our insurance broker, has specifically designed a range of cost-effective insurance policy options to protect your goods during transit and/or storage against an unexpected loss.

WHAT ARE THE INSURANCE COVER OPTIONS?

Full Cover Optimum – Is the broadest policy cover option and covers your goods against **accidental or malicious** loss or damage during transit from any external cause including accidental damage during packing, loading and unloading to and from the vehicle.

This cover option also **extends the policy to include:**

- Pairs and Sets extension
- Loss or damage caused by Normal Atmospheric or Climate Conditions (mould and mildew)
- Loss or damage as a result of Electrical, Electronic or Mechanical Breakdown or Derangement (extension does not cover motor vehicles, motor bikes, caravans, boats and trailers)

which are policy limitations or excluded risks. Refer policy 'Pairs and Sets' clause and 'Other Excluded Risks' clause.

Full Cover Standard – This cover option is also broad and covers your goods against accidental or malicious loss or damage during transit from any external cause including accidental damage during packing, loading and unloading of the vehicle.

But this cover option **does not include** the policy extensions of:

- Pairs and Sets extension
- loss or damage caused by Normal Atmospheric or Climate Conditions (mould and mildew)
- Loss or damage as a result of Electrical, Electronic or Mechanical Breakdown or Derangement

Restricted Cover – This cover option is a basic or restricted policy and cover is **limited to loss or damage directly resulting from one of the specifically listed perils** of:

- Fire and explosion;
- Lightning, flood;
- Overturning and/or derailment of conveyance;
- Collision of vessel, aircraft or conveyance;
- Crashing or forced landing of aircraft, stranding, sinking, or contact of vessel with any external object other than water;
- Entry of water into any vessel, hold, container lift van or place of storage;
- Discharge of goods at a port of distress;
- Jettison of goods from a vessel;
- Theft, pilferage or non delivery of an entire package or item.

The Restricted policy cover option **does not cover accidental damage** unless caused by one of the above specified listed perils.

VALUING YOUR BELONGINGS FOR INSURANCE

In the event of a claim, it is important that you receive full compensation for any lost or damaged items. This is why we recommend that you give careful consideration to the replacement cost of your belongings (other than computers and computer accessories; clothing; motor vehicles, motor bikes, caravans, boats and trailers which can only be insured for their market value).

The key to obtaining a satisfactory settlement in the event of a claim is to fully insure all the goods in your consignment at values which represent their current full replacement cost. If your move is overseas, you should also make enquiries as to the replacement costs of similar items in the country you are moving to as the replacement costs may differ from Australia.

It is also very important not to under value your goods for insurance. In the unfortunate event of needing to make a claim, if the goods are not insured for their current replacement value, this may affect the level of compensation paid as most, if not all policies of insurance contain a 'Co-insurance' clause which can limit the amount paid by the insurer. Please refer to the Co-Insurance clause in the policy wording.

To assist you in determining your insurance values, we have detailed two valuation method Options:

Easy Valuation Declaration allows you to value your total consignment as a lump sum figure without completing a more detailed declaration (see Specified Inventory). To take advantage of this simplified valuation method, you simply multiply the total cubic metres (M3) of your consignment by the minimum recommended value of A\$3,300 to arrive at your sum insured. Your King & Wilson consultant will provide you with the total cubic metreage of your consignment. If you believe the minimum recommended value is not sufficient for your needs, you simply increase the M3 value to reflect your replacement value.

Despite all the care and expertise in the world, accidents can happen.

In our recommended minimum value of A\$3,300, we have not taken into consideration any high value items listed under the policy Valuables Clause for any item or collection of items, antique, curio, jewellery, plate, precious object, work of art, medal, money, coin, stamp, collection of items, fur, piece of precision equipment or professionally packed carton by the removal company. These items can be of high value and in some instances require independent valuations. The policy limits these specified items up to a maximum value of \$2,000 per item unless otherwise specifically listed and declared for their actual value. The total value of these items will then be added to the sum insured to ensure they are covered for their actual value.

Specified Inventory Declaration allows you to nominate and declare the replacement value for each specific item contained in your household inventory of goods to be moved or stored. Our Insurance Declaration form lists the most common household items and to assist you to arrive at your replacement value we have estimated replacement values of the items. These estimated replacement values are approximate only and are expressed in Australian dollars. Your goods may have significantly different replacement values and it is important that the replacement values you declare represent the replacement cost of your goods. Please note that Items not declared under this method are not insured.

Or alternatively, you may wish to simply use the Easy Valuation Declaration method to arrive at your total declared value.

Again, you will need to specifically list and value any items detailed in the policy Valuables Clause as outlined above in Easy Valuation Declaration to ensure they are covered for their actual value.

INSURING THE COST OF YOUR MOVING CHARGES

Our range of insurance cover options also provides you with the opportunity to insure the cost of your moving charges. In the unfortunate event that your shipment is totally lost or completely destroyed; the insurance company will reimburse your moving expenses. Simply nominate your moving costs on the insurance declaration which is added to the total declared value.

MOTOR VEHICLES, MOTOR BIKES, CARAVANS, BOATS AND TRAILERS

Motor vehicles, motor bikes, caravans, boats and trailers can be insured for transportation and storage. Our declaration form contains a separate section for them as we require them to be listed noting the make, model, registration or serial number and declared market value (replacement cost less an allowance for age, condition, wear and tear and depreciation).

EXTENDING YOUR TRANSIT INSURANCE POLICY TO COVER PERIODS OF STORAGE

The Transit insurance policy covers your household goods and personal effects from when they are first moved and/or uplifted within the house, office or factory by the King & Wilson or its agent for the purpose of transit and ceases when the goods are last moved by King & Wilson or its agent after delivery to their final destination or such other place as the receiver may instructed. If you require additional temporary or long term storage at either uplift or destination at an approved King & Wilson warehouse, then it will be necessary to request an insurance policy extension. Simply notify King & Wilson in writing to extend the transit policy cover for the storage period to ensure continuity of cover up to your final destination. The King & Wilson policy provides an automatic 30 day policy extension at uplift and destination at our approved warehouses. Any periods beyond this automatic extension period will incur an additional premium for the period of storage. King & Wilson will advise you of this cost.

You can contact King & Wilson at:

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Prepared 01/12/15



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